



# Pet Products

For Office use only.
SKU received:
Item Condition: Good / Dirty / Damaged
Date Received:
Return to inventory: Yes / No
Signed:

## Return Request Form

### Returns

We are happy to accept a return within **30 days of your purchase**. To be eligible for a return, your item must be unused and in the same condition that you received it. If the returned product is not in new and resalable condition (free of dirt, hair/fur, and debris), a cleaning fee of \$10 will be deducted from your purchase price.

To complete your return, please complete the form below to include with your return shipment.

Questions? Send us an email: [customerservice@blue-9.com](mailto:customerservice@blue-9.com)

Your refund will be applied within 3 business days of receiving your return. Depending on the method of payment, the refund should show up on your account within 3-10 business days. An email notification of your harness being received will **not** be sent. Please follow the tracking information on your return shipment. If a refund has not been displayed on your account within 15 days of the post office marking it delivered to us, please contact us.

### Exchanges

Exchanges are processed as new orders. Follow the return process above and place a new order for the size/color you need. Shipping charges will apply to new orders.

Please complete all sections of the form below so we can promptly process your request.

Reason Code*	Item Name	Qty.
Reason codes* <b>01</b> Too Small / <b>02</b> Too Large / <b>03</b> Defective / <b>04</b> Did not like		

Name: \_\_\_\_\_

Order Number: \_\_\_\_\_

Email: \_\_\_\_\_


Phone Number: \_\_\_\_\_

Ship your package by UPS, FedEx, or USPS Insured Mail. Please retain your tracking number to confirm delivery. Return postage is the responsibility of the customer. We recommend using a shipping method with a tracking number. Blue-9 is not responsible for lost, damaged, or stolen packages. Once we receive your return, Blue-9 will issue a refund for the return within three business days.

Blue-9 Pet Products Returns:

1. Complete the section above.
2. **Enclose this form** with the item(s) you're returning

Blue-9 Pet Products 1712 E Maple Street Maquoketa, IA 52060
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**Questions?** Call us 563-293-5999 Mon – Fri 8am – 5pm CST  
Or email us [customerservice@blue-9.com](mailto:customerservice@blue-9.com)